

CERTIFICATE OF WARRANTY

All Crystal products are covered by warranty against defects from faulty installation or materials for a period of 12 months from the certificate of occupancy date subject to the following general conditions.

- The product has been installed in line with relevant Australian Standards and Crystal guidelines
- The product has been maintained post installation
- The product has not been subject to misuse, abuse or neglect

For Shower Screens and Mirrors:

- Glass supplied by Crystal complies with Australian Standard AS 1288:2006
- Powder coated frames meet industry standards for tonal variation for paint colours and anodised finishes on aluminium
- Any glass damage must be reported within 5 working days of the product being installed
- Any leaks identified as a result of the shower screen installation reported within the first 4 weeks of occupancy
- Spontaneous fractures of toughened glass panels are not covered by the warranty

For Splashbacks and Mirror Sliding Doors:

- Glass supplied by Crystal complies with Australian Standard AS 1288:2006
- Painted glass colours may differ due to natural variations in glass and paint.
- Any glass imperfection must be reported within 5 working days of the product being installed
- Space around cooktops needs to conform with Australian Standard AG/601-AS5601.
- Painted glass splashbacks are covered for 5 years against cracking, peeling and delaminating.
- Spontaneous fractures of toughened glass splashbacks are not covered by the warranty.



Justin Davenport
Operations Manager

